



**Update for GOACC Members - COVID-19: Your Family & Your Business**

**Update Information from GOACC, Cattaraugus County, NYS and the CDC**

Below is information and listings of community resources for member businesses/organizations and your employees. We encourage you to read through this email.

**WE ARE HERE for our MEMBERS and our COMMUNITY**

We value you, our Chamber membership and employees. We are limiting these emails to sending important and new information in each email update.

In this issue, there are members who are mentioning their services to help you with your immediate business/work needs -- Working from Home and Cleanliness of Your Place.

We also have listings for supermarkets, food options and other related. This information is also on our [website](#) and our [Facebook](#).

Our office staff will be contacting each and every member in the next week to gauge immediate needs and to hopefully help with questions that you may have in regards to COVID.

Please, if you have immediate questions, please [email](#) or text me at 716-378-6951.

Sincerely,

GOACC - Meme, Erica, Bobi, Shelby, and Lisa

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**BUSINESS ASSISTANCE through SBA:** Guidance and loan resources [ONLINE](#)

**CLEANING SERVICE for Commercial/Residential**

GOACC Member SERVPRO of Jamestown / Olean is locally owned and operated, so they are part of this community too. Their SERVPRO professionals are offering cleaning services including the removal of biohazard contaminants. Their team is prepared with specialized training and products to get your property back to business.

The company also performs a proactive cleanup that involves facility or structure cleaning and disinfection where the customer states that there is no active known threat of COVID-19 contamination or exposure. Please contact Bill Uhl and his staff at 716-338-4901 or [email](#).

**COMMUNITY RESOURCE for listing of resources in Cattaraugus County.** This is a Google Doc that includes information on internet access, online AA & NA meetings, talking to youth about COVID-19, mental health resources, and online educational resources including apps geared to students with an IEP among other things. This listing can be updated, feel free to send to the organizer online. [LISTING](#)

**COMMUNITY RESOURCE:** Olean Area - Supplies, Food and Store Updates: The purpose of this Facebook site is to provide the greater Olean area residents with a one-stop resource for updates regarding grocery shipments, restaurant delivery options, home services, transportation options, etc. during the ongoing health pandemic. [SITE](#)

**DANCE -- LIVE STREAM CLASSES:** GOACC Member Neighborhood School of Dance is closed but are running [live stream classes](#) people can join for \$5 per week, free to their current members. You can also find their virtual online boutique which has bows socks and bracelets etc for sale ranging from \$3-\$8, which will be delivered to your door. Each purchase gets a free NSD branded hand sanitizer.

**DISASTER LOAN through SBA:** Assistance with federal disaster loans for businesses, private nonprofits, homeowners, and renters [SITE](#)

### **EMPLOYEE LEAVE POLICIES** [New York State Site](#)

**EVENTS BROCHURE** -- GOACC has delayed the printing of its Events Brochure for events May to November 2020. We are extending the deadline to send this information to our office as some area events may have postponed and rescheduled events due to the COVID-19 Virus. The new deadline is set for Tuesday, April 14th with a release of brochure still set for May 1st.

**(YOUR) EVENTS in the near future** -- GOACC members -- please let us know of your events that are open to the public that are being rescheduled. We will assist you in promotion of your new date and other information.

**GROCERY STORES:** Contact information, hours and delivery options if available. [LIST](#)

**IRS/ Department of Treasury:** 90 day deferral for tax payments, up to \$1 million for individuals and \$10 million for corporations, with no interest and no penalties. REMEMBER however -- the guidance from IRS/DOT states that the deadline to file tax returns has not been extended and remains April 15. [COVID-19 IRS](#)

**JOB LOSS:** This [link from 211](#) is a very helpful resource.

**MANUFACTURING MARKETING strategies** for manufacturers during a pandemic: GOACC Member [Protocol80](#) has put together a comprehensive guide to show you how the COVID-19 pandemic doesn't have to be a major setback for your manufacturing operation. Your company can still come out ahead and better for it. [GUIDE](#)

### **RESTAURANT LOCAL LISTING**

Found on [Village of Allegany Facebook](#) – you may need to scroll to find ☐  
Found on City of [Olean website](#)

**UNEMPLOYMENT INFORMATION:** After the President's emergency declaration, the Department of Labor (DOL) announced new guidance stating that workers temporarily quarantined or unable to work due to the coronavirus can be eligible for unemployment benefits. States now have more flexibility, and can pay benefits when workers are quarantined, or when they leave their jobs due to a risk of exposure or to care for a family member. [DETAILS](#)

- **HOW TO CLAIM:** State DOL Unemployment Benefits Application
- [New York State Pennsylvania](#)

**How to WORK FROM HOME, EMPLOYEES:** GOACC Member Databranch is available to do a free consult with any local business who might be looking for direction/advice as they transition to a temporary remote workforce as a way to help our community. Please contact Databranch at 716-373-4467 or [email](#).

**WORK FROM HOME:** Empire State Development has now posted guidance intended to assist businesses in determining whether they are an essential business and steps to request such designation which [can be viewed here](#).

## **From the Greater Olean Area Chamber of Commerce OFFICE**

**BUSINESS as UNUSUAL** -- Due to the directive of New York State to work remotely if at all possible, our office will be primarily working remotely beginning Monday, March 23. Our physical office will be closed to the public. Staff will be answering phones, so please call with your questions 716-372-4433.

We will continue to provide all normal services to the public. We do, however, encourage that correspondence with staff be carried out via email. Contact information for all staff are listed [online staff directory](#).

We will continue to provide our members, our volunteers and our community the highest level of service during this time, and we sincerely apologize for any inconvenience.

We believe that it is important to play our part in stopping the spread of this disease, and we believe that this is the best course of action to do so.

Thank you for understanding. Stay healthy, and stay safe.

## Greater Olean Area Chamber of Commerce

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