



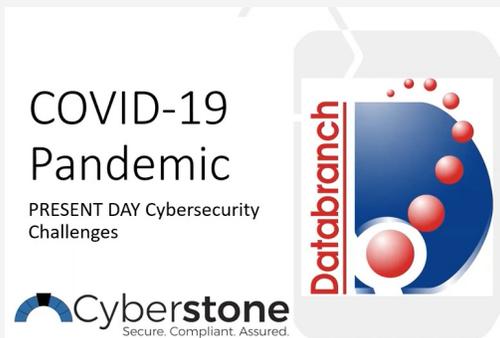
Greater Olean Area
Chamber of Commerce

Update for GOACC Members - COVID-19: Your Family & Your Business

Update Information from GOACC, Cattaraugus County, NYS and the CDC

Below is information and listings of community resources for member businesses/ organizations and your employees. We encourage you to read through this email.

If you would like others from your company to receive our email communication vehicles – CyberNews and monthly On the Go newsletter, please email their addresses and any other folks, too, to our **member services director, Erica.**



BUSINESS CYBER SECURITY CHALLENGES: GOACC hopes you enjoy this conversation with GOACC Member Databranch President, David Prince, and Cyberstone Security Channel Manager, Carl Benevento about the current cyber security challenges organizations of all sizes need to be prepared for and their top tips to keep employees working productively and securely from home. The video is ~10 minutes and can be found here.



RESOURCE GUIDE TO COVID-19 SBA DISASTER LOANS: This site has the loan application, the presentation on the loans, the NY Declaration 1636 fact sheet and a video with an overview of SBA Disaster Loans.

Watch this video to learn more about how to apply for a COVID-19 SBA Disaster Loan.



COVID-19 RESPONSE FUND established to provide disaster relief: In response to the ongoing COVID-19 pandemic, the Cattaraugus Region Community Foundation and other area funding organizations are collaborating to lead a coordinated philanthropic response by establishing the COVID -19 Response Fund.

CRCF, in partnership with the Dr. Lyle F. Renodin Foundation and the United Way of Cattaraugus County, will administer grants from the fund to nonprofit organizations in the county.

Together they will work to identify and evaluate potential grant recipients, accept requests for assistance from impacted nonprofit organizations and recommend grant awards.

This effort is meant to complement any support individuals may be making directly to the nonprofits that they always support. It's another vehicle through which needs will be addressed. Donations can be made to the fund online or mailed to CRCF office, 301 North Union St., Suite 203, Olean, NY, 14760. **More information can be found online.**

FUNDRAISING CAMPAIGN organized by the YMCA of the Twin Tiers: With the recent announcement of all local schools closing, this has significantly impacted our local employees and their ability to care for their children during these unprecedented times when their efforts are needed most. Paying for childcare is a new expense for many of these emergency workers, and we need to find ways to provide the financial assistance necessary so these critical care workers can continue their crucial work.

Please consider supporting the childcare needs of those working directly to battle the coronavirus pandemic (including hospital and healthcare providers, medical and group/nursing home staff, firefighters, police officers, and all first responders).

All proceeds raised will help cover the cost of childcare for emergency personnel. This includes emergency childcare programs in McKean, Cattaraugus and Allegany County.

For more information, please contact the YMCA in Olean at 716-373-2400. **Online Donation**

From the Greater Olean Area Chamber of Commerce OFFICE

WE ARE HERE for our MEMBERS and our COMMUNITY

Dear Chamber Members,

With the impacts of COVID-19 on our local business community already in effect, in addition to good hand hygiene and common-sense precautions with your employees and patrons, Greater Olean Area Chamber of Commerce encourages all local businesses to consider the following:

- **For your business:** Prepare for negative economic impacts.
 - Capital: Create, confirm, or expand your line of credit.
 - Staffing: Develop staffing plans for varying levels of customers and revenue (based on NYS or PA business restrictions/regulations).
 - Insurance: Check with your insurance provider to understand your coverage and options.
- **For your customers:** Make your place of business as hygienic as possible and communicate what you are doing to customers so they feel comfortable visiting.
- **For your employees:** Check, modify, and communicate HR policies regarding remote working, sick-leave, and compensation during health crisis. Try to ensure your policies are as flexible and non-punitive as possible. Sick employees should be encouraged to stay home.
- **For your workflow:** Cross-train employees for key functions so that daily schedules can continue relatively uninterrupted by potential employee absences. Where relevant, consider staggering start and end times to reduce large numbers of people coming together at the same time; and create and test remote employee collaboration systems

(consider apps such as Slack and Zoom).

- **For your cashflow:** Communicate with your landlord (or tenants) and lenders about expectations and request flexibility (better to have that conversation now).
- **For yourself:** Eat well, sleep, and exercise. Taking care of yourself in this time of stress will improve your resistance to infection and resilience in managing difficult business situations. And of course, wash your hands all the dang time and don't touch your face, or anyone else, for that matter.
- **For your Chamber:** For us to best serve you, we need to know and share what our members are doing to manage risks. To that end, please tell us what what's working and what you need from us! 716-372-4433 • [email](#)

New York State has deemed our office as essential with limitations – we are in the office at a reduced level; we are answering our phones, connecting with you are members; and available for purchase of gift certificates. The building is on lock down, but you are able to call ahead order or knock and shop. Our office hours currently are Mon-Fri from 9 a.m. to 4 p.m.

Please keep an eye on our website (www.oleanny.com) for updates on events, Chamber news, and resources to help your business weather this trying time.

GOACC Staff
Bobi, Erica, Lisa, Shelby, and Meme

• • • • • • • • •

Greater Olean Area Chamber of Commerce

FOLLOW US

